

What needs to happen...

Residents have a right to unlimited contact with visitors and others.

Why it's important...

Visitation is an essential part of the resident's well-being.

How to make it happen...

1. The community may allow for in-person visitation in all the following circumstances, to include but not limited to the following circumstances, unless the resident objects:
 - End of life situations.
 - A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - The resident is making one or more major medical decisions.
 - A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - A resident who used to talk and interact with others is seldom speaking.
2. Residents have the option to designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The community may allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the community.

visitation POLICY *(continued)*

General

3. The community will not require a vaccine as a condition to visitation and must allow for consensual physical contact between patients and their loved ones.
4. There will be no restrictions on visiting hours as long as it does not infringe on other residents' rights.
5. If the community is experiencing an outbreak, the visitor(s) may be required to wear appropriate personal protective equipment.
6. Visitors will need to let us know when they are in the community in case of an emergency situation. Please see Visitor Sign-in/Out Log.
7. Visitors may be asked to review the infection control guidelines.
8. We ask if you are experiencing cold, flu or COVID-19 symptoms to please refrain from visiting your loved one and the community. If you have been exposed to COVID-19 or are COVID-19 positive, we also ask that you refrain from visiting your loved one and the community until symptoms have resolved and/or no longer COVID-19 positive.
9. The community visitation policy will be made available upon request.